



LET'S EAT GROUP PRIVACY POLICY

Last updated: 1 December 2017.

All enquiries: help@letseat.com.au

Let's Eat Group Pty Ltd (hereinafter referred to as "Let's Eat", "we", "us" or "our") operates a website and application ("Site" or "Application") providing an online marketplace for people to create, sell, buy and enjoy a variety of food made by unique and inspired sellers (cooks/ makers/ producers/ hosts) in their own homes ("Services").

This Privacy Policy is intended to inform you about how we treat your Personal Information. We are committed to protect the Personal Information that you ("User" or "you) share with us.

1. Your consent

By entering, connecting to, accessing or using the Site or Application, you agree to the terms and conditions of this Privacy Policy. If you do not agree with any term or condition in this Policy, please do not access or use the Site or Application.

2. Scope and Application

The Privacy Policy applies to Users anywhere in the world.

The content that you share with other Users is neither private nor confidential and you should not expect privacy with respect to it. Information you upload will be posted along with other Personal Information. It is important to exercise caution and common sense when disclosing information.

The information you provide may be shared directly with Let's Eat and to other Users. This information may also be shared via third party services (such as social networks) which interact with the Site or Application.

You can decide whether or not to upload content to the Site or Application, but you should note that certain information is required in order to use them. However, any content that you submit for posting, may be viewed by all Users and by Let's Eat.

3. Changes to Privacy Policy

How we collect and use Personal Information can change at any time, without prior notice to you and at our sole discretion. If this occurs, we will notify you either by posting the changed Privacy Policy on the Site or Application or by sending you an email. We will also update the "Last Updated Date" at the top of this Privacy Policy.

If you do not agree to any part of this Privacy Policy, you should stop accessing the Site or Application and deactivate your Let's Eat account.

4. Collection of Non-Personal Information

Non-Personal Information is any unconcealed information which does not enable identification of an individual User. Note that Non-Personal Information which is available to Let's Eat while you are using the Site or Application. We are not aware of your identity when we collect the Non-Personal Information.

Non-Personal Information includes technical, behavioural and aggregated information, such as, the activity of the User on the Site or Application, type of operating system, User's 'click-stream' or searches on the Site, referral URL, type and version of browser and keyboard language, screen resolution, etc. In addition, our authorised third party service providers may collect Non-Personal Information, such as the User's advertising identifiers. We note that we may collect, use and provide access to your advertising identifier in accordance with the applicable platform provider's policies.

5. Collection of Personal Information

Personal Information may identify an individual or may be of a private and/or sensitive nature. It consists of any personal details you provide voluntarily to the Site or Application.

Users of the Site automatically provide their IP address (or Mac Address, as applicable) which enhances the User's experience and for geo-location and security purposes as further detailed below.

The Personal Information is collected from the details the Users provide in the Registration Form available on the Site and Application, which includes the following: full name, e-mail address and place of residence. There is further Personal Information which you can voluntarily provide when updating your profile, including photos, languages, name, gender and interests.

Alternatively, a User can open an Account and signup to the Site or Application via Facebook.

In the event that a User registers to the Site or Application through Facebook, then Let's Eat are provided with access to certain information about the User as is stored in the User's Facebook Account. This includes the User's full name, email any other information which is

detailed and displayed to the User in the notice which appears during the integration process with such Social Network Account. Please read carefully such notice in order to understand what information is made available to us via your Facebook Account. We may collect your login information and other relevant information necessary to enable us to access your Account in order to collect the data. This information may be stored by Let's Eat for the purposes of this Privacy Policy.

Let's Eat will have no liability or responsibility for the privacy practices or other actions of social networks. The manner in which social networks (ie. Facebook) use, store or disclose your information is governed solely by their own privacy policy. If you do not agree to these practices please do not use the social network integration feature. You hereby agree that such information will be stored even after the linkage to your Social Network Account expires, for any reason.

If you wish to become a Seller, you will be required to submit through our Site an application. You will be requested to provide certain information, which may include Personal Information, such as photos. At a later stage, you will be required to provide additional information such as your address and your phone number.

Let's Eat do not store any medical information about Users, such as food allergies and/or any other allergies. In the event you have any food allergies or other relevant medical information, make sure you notify your seller in advance.

For avoidance of doubt, any Non-Personal Information connected or linked to any Personal Information shall be deemed as Personal Information as long as such connection or linkage exists.

We do not collect any Personal Information from you or related to you without your approval, which is obtained, inter alia, through your active acceptance to the Terms of Use and the Privacy Policy.

6. Location tracking information

When you use certain features of the Site and Application we may receive, store and process different types of information about your location. If you access the Site or Application through a mobile device and you do not want your device to provide us with location-tracking information, you can disable the GPS or other location-tracking functions on your device, provided your device allows you to do this. See your device manufacturer's instructions for further details.

Note that disabling the GPS or other location-tracking functions on your device will not provide the User with the full benefits of the Site or Application. Further, the location-tracking function is critical for the Let's Eat Application as it will show meals, produce and events in your vicinity.

7. How we collect Information

We collect information through your use of the Site or Application. When you are using the Site or Application, we may gather, collect and store the information relating to such usage, either independently or with the help of third-party service providers.

We collect information which you provide us voluntarily. We may gather, collect and store the Personal Information either independently or through the help of our authorised third-party service providers.

We allow third-party authorised service providers to collect certain information when you visit our website. These service providers may utilise cookies, pixels or other technologies to collect and use non-personally identifiable information during your visits in this and other web sites in order to provide advertisements about goods and services likely to be of greater interest to you.

The Site is intended for Users over the age of eighteen (18). Therefore, Let's Eat does not intend and does not knowingly collect Personal Information from children under the age of eighteen. We reserve the right to request proof of age at any stage so that we can verify that minors under the age of eighteen are not using the Site.

8. Why we collect information

We may use this Information:

- To provide you with the services that you have requested from us and for other purposes for which you have consented under these terms or in separate communications with us.
- To sell to third parties. If Let's Eat undertakes or is involved in any merger, acquisition, reorganisation, sale of assets or bankruptcy or insolvency event, then you will be informed before your Personal Information is transferred and becomes subject to a different privacy policy.
- To operate, protect, and optimise the Site or Application, Let's Eat's business and your experience on the Site or Application.
- To communicate with you and update you the activities of Let's Eat.
- To help create and maintain a trusted and safer environment on the Site or Application. This includes fraud detection and prevention, conducting investigations and risk assessments, verifying your address when posting a Menu, verifying any identifications provided by you, and conducting checks against databases such as public government databases.
- To maintain and improve the functionality of our Site or Application to provide better service to you.
- To improve our services by way of research and develop using third party services.
- To provide you with support, including being able to handle requests and complaints.

- To send you marketing and promotional messages and other information that may be of interest to you. This can include information about Let's Eat or other general promotions. Note that we can only do this with your consent. You can unsubscribe or opt-out from receiving these communications in your settings (in the "Account" section) when you login to your Let's Eat account.
- To administer referral programs, rewards, surveys, contests, or other promotional activities or events sponsored or managed by Let's Eat or our business partners.
- To share your submissions with other Users and to facilitate communication between you, the Let's Eat and other Users.
- To provide your details to relevant food regulatory authorities and bodies.
- To enforce the Terms of Service.
- To take any action in any case of dispute, or legal proceeding of any kind between you and us, or between you and other Users or third parties with respect to, or in relation with the Site or Application.
- When we are required to provide your Personal Information to others by law.

9. Disclosure of Personal Information

Let's Eat's Site and Application allows you to share your Social Network accounts' profile information with other Users on Let's Eat's Site, such as your buyers (eaters/ guests) or sellers (cooks/ makers/ producers/ hosts), respectively. Please note that certain information which you have defined as private on your third party account (e.g. information which is visible to Facebook friends only) may become public to other Let's Eat Users through the Site or Application if you have defined such information to be public on Let's Eat.

By setting your Let's Eat account to integrate with your Facebook account, you agree to share information between Let's Eat and Facebook, for the purposes expressed under this Privacy Policy.

Let's Eat will share Personal Information it collects to the extent that such disclosure is required for operating the services offered via the Site and Application.

Sellers Personal Information (such as address and contact details) will not be disclosed to all Let's Eat Users, rather only to the relevant Buyers (Guests) who placed a reservation for an event with such Sellers (Hosts), or placed an order to pick-up from the Sellers (cooks/ makers/ producers) address.

Buyers Personal Information (such as address and contact details) will not be disclosed to all Let's Eat Users, rather only to relevant Sellers delivering to the User.

A User's public profile page will always include some minimum Personal Information, such as your rating as either a Buyer or Seller and public profile photo. Hosts of Events will have further minimum information displayed such as the general location where the Event is, which may be displayed on a map.

Let's Eat may share Personal Information with third parties for the purpose of serving you with additional third party services directly through the Site. Use of such services and tools, including the integration with any Social Network Account, is at your own risk and responsibility and Let's Eat shall bear no responsibility or liability for any use thereof.

Let's Eat may also disclose Personal Information it collects in the following cases:

- To satisfy any applicable law, regulation, legal process, subpoena or governmental request.
- To enforce this Privacy Policy and/or the Terms, including to investigate any potential violations.
- To detect, prevent, or otherwise address fraud, security or technical issues.
- To respond to claims that any content published on the Site or Application violates any right of a third-party.
- To respond to claims that contact information of a third-party has been posted or transmitted without their consent or as a form of harassment.
- To protect the rights, property, or personal safety of Let's Eat, its Users or the general public.
- When Let's Eat is undergoing any change in control, including by means of merger, acquisition or purchase of all or substantially all of the assets of Company.
- To collect, hold and manage your Personal Information through Let's Eat's authorised third party service providers as reasonable for business purposes, which may be located in a country that does not have the same data protection laws as your jurisdiction.
- To enable payment through certain online payment methods.
- To cooperate with third parties for the purpose of enhancing the User's experience.
- To let our partners and affiliates serve you with commercials.
- Pursuant to your explicit approval prior to the disclosure.

Your billing and payout information will never be disclosed with another User.

Let's Eat may transfer and disclose Non-Personal Information to third parties at its own discretion.

10. Payment

We accept certain online payment methods, using our Online Payment Processors, which enable Users to send and receive payments securely online using a credit card or bank account. We may add or change the Online Payment Processors at our sole discretion.

To the extent that you wish to make a reservation or an order, you will have the option to use certain Online Payment Processors. You will be required to fill out a billing form in which you will be required to provide Personal Information, such as credit card number and other related billing information. We will not store such information on our servers. We only keep

token information such Online Payment Processors provide us with. This information is strictly secured.

Each Online Payment Processors is an independent contractor, and Let's Eat is not responsible in any way for their actions or performance (or lack thereof). The use of the Online Payment Processors is at the User's discretion and sole liability and risk. It is the User's responsibility to abide by all the terms specified by the Online Payment Processors in their terms of use and privacy policies. You acknowledge that you are fully assuming the risks of conducting any transactions via the Online Payment Processors.

11. Cookies

When you access or use the Site or Application, Let's Eat may place and use tracking technologies, such as "cookies." They store certain information on your computer which will allow us to enable automatic activation of certain features and make your experience much more seamless.

We may use session cookies to allow you to carry information across pages of our site and avoid having to re-enter information.

We may use persistent cookies:

- To help us recognise you as a unique visitor when you return to our Site or Application and to monitor your use of our Site or Application.
- To allow us to link you to any of our Partners or Affiliates should you come to our Site or Application through a paid advert or banner on their website or application.
- To assist the functioning of the Site or Application across different webpages and browser sessions.
- To simplify your access to and use of the Site or Application and make it more seamless.
- To monitor and analyse the performance, operation and effectiveness of the Site or Application, so that we can improve and optimise it.
- To show you content (which may include advertisements) that is more relevant to you.

12. Third party cookies

Our partners' cookies are intended to obtain information to help them provide services to Let's Eat. For example, third party companies and individuals we engage to provide services to us may track your behaviour on our Site or Application to market and advertise Let's Eat listings or services to you on the Site or Application and third party websites.

Third parties that use cookies and other tracking technologies to deliver targeted advertisements on our Site or Application and/or third party websites may offer you a way to prevent such targeted advertisements. This may be done by opting-out at the websites of

industry groups such as the Network Advertising Initiative or the Digital Advertising Alliance. Please note that even if you choose to opt-out of receiving targeted advertising, you may still receive advertising on the Site or Application.

In addition, Facebook places a cookie via the Site or Application that allows Facebook to optimise their services. For example, if a user clicks on an advertisement for the Let's Eat Application on Facebook and subsequently installs the Application, this cookie will inform Facebook that a user has installed the app after clicking on the advertisement.

13. Security

We will take all reasonable steps to protect the information we hold from misuse, interference and loss, and from unauthorised access, modification or disclosure. When information is no longer needed we will destroy or de-identify it.

We require our employees to protect the confidentiality of information as required by applicable law. Access to information by our employees is limited to administering, offering, servicing, processing or maintaining our products and services. There are also physical, electronic and procedural safeguards which are designed to protect information. If Let's Eat share or provide information to other persons or organisations, we contractually obligate them, if required by law, to treat information as confidential and adhere to this privacy policy and applicable law.

There are risks in transmission of information over the internet. We cannot guarantee that unauthorised access or use of your Personal Information will never occur.

Let's Eat shall not be responsible or liable for unauthorised access, hacking, or other security intrusion. Further, Let's Eat shall not be responsible or liable for the theft, deletion, failure to store, destruction, loss or damage of any data or information.

14. Direct marketing

You expressly consent that we may use your contact details you provided us for the purpose of providing you commercial and non-commercial materials, as well as informing you of products and services offered by the Company or by authorised third parties. Let's Eat may also send to you advertisements and other marketing material, via the e-mail address or phone number you have provided. You may withdraw your consent by written notice to Let's Eat via: help@letseat.com.au. Alternatively follow the instructions for removing yourself from the mailing list which are provided in each such message sent to you.

15. Links to third party websites and advertisements

Some links provided on the Site and Application allow Users to leave the Site or Application and enter non-Let's Eat websites or services. These linked sites and services are not under the control of Let's Eat. Let's Eat is not responsible or liable for such linked sites and services' privacy practices and/or any other practices. Those linked sites and services are provided solely as a convenience to you. Most of such linked sites and services provide legal documents, including terms of use and privacy policy, governing their use. You should read such documents carefully before using those sites and services.

Your access to, use of and reliance upon any such sites, services and content and your dealings with such third parties are at your sole risk and expense for which Let's Eat bears no responsibility or liability.

Users may receive advertisements and commercials from third party advertisers and/or our authorised service providers. By clicking the advertisements or commercials you may be transferred to a website of an advertiser or receive any other messages, information or offers from the advertiser and/or from others. By clicking on any of these advertisements, these advertisers may use cookies and other web-tracking technologies to collect data regarding advertisement performance, your interaction with such advertisements and our Site, as well as your interests, Non-Personal Information and Personal Information.

You should review the terms of use and privacy policy of any advertiser with which you are interacting before doing so.

Your access to, use of and reliance upon any such advertisements or commercials, services and content and your dealings with such third parties advertisers are at your sole risk and expense for which Let's Eat bears no responsibility or liability.

16. Amending Personal Information

You may review, update, correct or delete the Personal Information in your Let's Eat account. If you would like to correct your information or cancel your Let's Eat account entirely, you can do so by logging in to your account, and sending your request to the support function under the My Profile tab, or emailing help@letseat.com.au.

Please also note that any reviews, forum postings and similar materials posted by you may continue to be publicly available on the Site or Application, even after your Let's Eat account is cancelled.

17. International data transfer

We may transfer information collected about you, including Personal Information, to affiliated entities, or to other third party service providers across borders and from your country or jurisdiction to other countries or jurisdictions around the world. Please note that we may transfer such information to a country and jurisdiction that does not have the same data protection laws as your jurisdiction, and you consent to such transfer of information.

18. Third Party service providers.

While using Site or Application we may be using third party software and/or services, in order to collect, host, store and/or process the information detailed. Let's Eat uses commercially reasonable efforts to engage with third parties that post a privacy policy governing their collection, processing and use of non-personal and Personal Information

Let's Eat does not control such third party service providers. Please read their terms of use and privacy policies to understand their privacy practices.